

City of Wood Lake

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Water Shut Off Policy

When the monthly utility bill report is run, the City Clerk will review it thoroughly for any past due balances. A \$30 late fee is automatically assessed to past due accounts. For the residents who have a past due balance of at least one (1) month, the City Clerk will draft a letter and send it with the new month's utility bill postcard.

All past due amounts are due on or before the 15th of the month. If payment is not received, the City has the right to shut off utility services without further notice.

To reinstate utility services after shut off, you are required to pay a \$20.00 service fee, in addition to the past due amount, to the City of Wood Lake.

Payment for utility bills may be mailed to the City of Wood Lake, dropped off at the City Office or via the lockbox after hours, at First Independent Bank, or online – woodlakemn.com "Pay Utility Bill Online" via credit/debit card (fees do apply).